



Simply Different, Simply Better.

SHIPPING SCHEDULE

Orders Entered and Shipped within the USA

- BEFORE 2:00pm Central Time on any business day ships SAME day.
- AFTER 2:00pm Central Time on any business day ships NEXT business day.
- WEEKENDS and Holidays will ship on the NEXT business day.

Orders Entered and Shipped within CANADA

- AFTER 2:00pm Friday and BEFORE 2:00pm Monday Central Time will be shipped from Toronto on Tuesday*.
- AFTER 2:00pm Monday and BEFORE 2:00pm Wednesday Central Time will be shipped from Toronto on Thursday*.
- AFTER 2:00pm Wednesday and BEFORE 2:00pm Friday Central Time will be shipped from Toronto on Monday*.

A cancellation of an order MUST be made before the order ships (see above schedule). If the cancellation is not made in time, the order will ship and the customer is responsible for any shipping charge incurred for delivery of the order as well as any return.

SHIPPING POLICY

SimplyThick, LLC provides shipping via UPS Ground service as the default shipping method. UPS Ground shipping is included in the regular price of each product we sell.

Customers can expedite shipping of their order with UPS Next Day Air or UPS 2nd Day Air at an additional cost to the entire shipment.

Please contact our office for any request of additional shipping options.

*or next business day